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## Hilton Sandestin Beach Golf Resort & Spa Receives 2019 Hilton Hotels and Resorts Brand Award

Resort Wins Award of Excellence

SOUTH WALTON, Fla. (June 8, 2020) – <u>Hilton Sandestin Beach Golf Resort & Spa</u>, a premier beachfront resort located on Florida's Gulf coast, recently received a coveted **Award of Excellence** in the 2019 Hilton Hotels and Resorts Brand Awards, an annual recognition celebrating the outstanding accomplishments of Hilton Hotels around the world. As an award recipient, Hilton Sandestin has demonstrated the highest level of quality and service across the brand in its division, spanning all of North, South and Central America. The criteria to win this award includes the resort's Overall Guest Experience, Overall Guest Service, and Quality Assurance Scores. Out of 150 Hilton-branded hotels with more than 500 rooms, Hilton Sandestin Beach is one of just five properties in the Americas to win this prestigious distinction.

"Winning this Award of Excellence is a testament to the dedication and professionalism of our incredible team and sends a reassuring message to everyone who is beginning to travel again amid these uncertain times," said resort General Manager Gary Brielmayer. "As we welcome our loyal guests back, they can be certain our award-winning standard of excellence extends to their personal well-being and the extraordinary measures we're taking to ensure the health and safety of our guests and hardworking staff."

In the wake of global impacts from COVID-19, Hilton Sandestin is seeing a gradual return of guests as the State of Florida executes its recovery plan. Extensive new cleaning protocols and safety guidelines have been introduced at the resort to ensure the highest level of guest and employee health and welfare. In accordance with guidelines issued by the Centers for Disease Control and Prevention (CDC), World Health Organization (WHO), and Florida Department of Health (FDOH), the team at Hilton Sandestin has taken additional precautions, including the implementation of social distancing and directional signage throughout the property; installing multiple sanitation stations in public spaces; adjusting outdoor seating along the pool deck to facilitate social distancing standards; increasing daily sanitation of all elevators and public spaces; and operating all restaurants in accordance with capacity limits per state order.

During the hotel's April closure, Hilton Sandestin also removed and disinfected all guest room mattresses, including bunk beds; sanitized all guest room linens; cleaned all outdoor seating on each private balcony; and more. Moving forward, all guest rooms will continue to be cleaned and disinfected using commercial grade cleaning solutions and products between guest stays, focusing on frequently touched objects and surfaces, such as door handles, remote controls, telephone, etc. The property will also implement Hilton Hotels & Resorts CleanStay initiative this summer.

Located on Northwest Florida's Gulf Coast, Hilton Sandestin greets guests with stunning views of the Gulf of Mexico's sugar-white sands and emerald-green waters. Each guest room boasts a full or

partial Gulf view, all with private balconies and outdoor seating. Poolside lounges and private cabanas dot the resort's expansive outdoor deck, where families and couples alike enjoy special time with one another.

For more information about Hilton Sandestin Beach Golf Resort & Spa, visit HiltonSandestinBeach.com or call 850-267-9500.

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## **About Hilton Sandestin Beach Golf Resort & Spa**

Hilton Sandestin Beach Golf Resort & Spa, managed by Sandcastle Resorts & Hotels, is located on the sugar-white sands and emerald-green waters of Northwest Florida's Gulf Coast near Destin in South Walton, Fla. The full-service beachfront resort hotel boasts immaculate accommodations with plenty of living space, secluded balconies, and outdoor seating; junior deluxe suites feature bunk beds, media center, one king or two double beds plus a sleeper sofa. Additional amenities include ample award-winning meeting space; a world-class spa and state-of-the-art fitness center; six separate on-site dining venues, including the Emerald Coast's only AAA Four-Diamond steakhouse; abundant resort recreation options; access to championship golf courses, and close proximity to four state parks, 15 dune lakes and Point Washington State Forest. Hilton Sandestin Beach Golf Resort & Spa is part of Hilton's CleanStay initiative, following guidelines and protocols established to maintain superior hygiene practices for the health and well-being of resort guests and employees. For more information on this premier resort, visit HiltonSandestinBeach.com, or stay up-to-date with its latest news and promotions on its Facebook, Twitter or Instagram.